



QUALITY POLICY

AMERICAN MITSUBA IS DEDICATED TO CUSTOMER SATISFACTION THROUGH DEFECT FREE PRODUCTS, ON-TIME DELIVERIES, COMPETITIVE PRICING AND TIMELY RESPONSIVENESS.



ENVIRONMENTAL POLICY

AMERICAN MITSUBA ENVISIONS AN ENVIRONMENT THAT IS UNBURDENED BY POLLUTION, WHERE WORKERS ARE EXPOSED ONLY TO HEALTHY AND SAFE CONDITIONS, AND WHERE HAZARDOUS MATERIALS ARE USED AND TRANSPORTED SAFELY AND EFFICIENTLY. WE ARE AWARE THAT WE COEXIST WITH OUR NATURAL SURROUNDINGS AND THAT OUR OPERATIONS HAVE AN EFFECT ON THOSE SURROUNDINGS.

AMERICAN MITSUBA IS COMMITTED TO THE:

- PREVENTION OF POLLUTION
- CONSERVATION OF NATURAL RESOURCES
- COMPLIANCE WITH LOCAL, STATE AND FEDERAL REGULATIONS
- CONTINUAL IMPROVEMENT OF OUR MANUFACTURING PROCESSES



CUSTOMS COMPLIANCE POLICY

AMERICAN MITSUBA IS COMMITTED TO OBSERVING THE HIGHEST ETHICAL STANDARDS IN ALL ITS BUSINESS TRANSACTIONS. AS SUCH, AMERICAN MITSUBA WILL COMPLY WITH ALL U.S., CANADIAN, MEXICAN AND OTHER FOREIGN LAWS REGARDING CUSTOMS AND TRADE AND WILL BE ACCURATE AND TRUTHFUL IN REPRESENTING INTERNATIONAL BUSINESS TRANSACTIONS TO THEIR GOVERNMENT AGENCIES.



AMERICAN MITSUBA CORPORATION
21600 MONROEVILLE RD
MONROEVILLE, IN 46773

ASSEMBLY
MANUFACTURING
PRODUCTION CONTROL
NORTH AMERICAN LOGISTICS CENTER



AMERICAN MITSUBA CORPORATION
2945 THREE LEAVES DR.
MT PLEASANT, MI 48858

ASSEMBLY
PURCHASING
MANUFACTURING
PRODUCTION CONTROL
CORPORATE HEADQUARTERS



AMERICAN MITSUBA
41651 II MILE ROAD
NOVI, MI 48375
SALES
RESEARCH AND DEVELOPMENT



AMERICAN MITSUBA
BARDSTOWN
901 WITHROW COURT
BARDSTOWN, KY 40004

ASSEMBLY
MANUFACTURING
PRODUCTION CONTROL



AMERICAN MITSUBA OHIO
4140 TULLER ROAD SUITE 106
DUBLIN, OH 43017

ENGINEERING

For more information:

Todd Greenlee
Phone: 989-779-4949
E-Mail: todd-greenlee@amc.mitsuba-gr.com

Tim Neyer
Phone: 989-779-4955
E-Mail: tim-neyer@amc.mitsuba-gr.com

Rev: April 2017



BUSINESS SYSTEM COMPLIANCE



QUALITY MANAGEMENT SYSTEM

ENVIRONMENTAL MANAGEMENT SYSTEM



CUSTOMS-TRADE PARTNERSHIP AGAINST TERRORISM



QUALITY MANAGEMENT SYSTEM

ISO/TS 16949 is a worldwide automotive standard jointly developed by the International Automotive Task Force (IATF) members and submitted to the International Organization for Standardization (ISO) for approval and publication. The IATF is a group of automotive manufacturers (General Motors, Ford, Daimler Chrysler, BMW, PSA Citroen, Volkswagen, Renault, Fiat) and their respective trade associations formed to provide improved quality products to automotive customers worldwide. The standard was developed to eliminate the need for automotive suppliers to register their quality management systems to multiple standards (ISO 9001:2000, AVSQ - Italian, EAQF - French, QS-9000 - U.S., and VDA6.1 - German) required by the international auto companies. Therefore, registration to ISO/TS 16949 is a key to securing global automotive business. The ISO/TS 16949 document, coupled with customer-specific requirements, defines the quality system requirements for use in the automotive supply chain.

This quality management system is a set of interconnected processes or ordered set of ideas, principles and theories that make up a chain of operations to produce specific results. To be a chain of operations, the operations need to work together in a regular relationship. Taking a system approach to management means managing the organization as a system of processes so that all the processes fit together; the inputs and outputs are connected, resources feed the processes, performance is monitored and sensors transmit information that cause changes in performance. All parts work together to achieve the organization's objectives.

These processes satisfy the requirements of the standard pertaining to the design, development, operation, maintenance and continual improvement activities that allows an organization to be more competitive in the global market and satisfy the needs of customers. Some benefits to the effective implementation of an international quality management system include:

- Improved product and process quality
- Additional confidence for global sourcing
- Reassignment of supplier resources to quality improvement
- Common quality system approach in the supply chain for supplier/subcontractor development and consistency

American Mitsuba Corporation is currently certified to the international automotive quality system,
ISO/TS 16949



ENVIRONMENT MANAGEMENT SYSTEM

An Environmental Management System (EMS) is a voluntary system for identifying, controlling, and monitoring the activities at a facility that could impact the environment. It is a system that encourages making environmental issues an everyday part of business and helps in taking a proactive rather than reactive approach to environmental programs. It addresses impacts that may or may not be regulated, such as excess energy use or use of other natural resources. An EMS provides a structure for overseeing programs. It does not, however, instruct what to manage. Facilities make the decisions on what to manage based on individual business needs, resources, and identification of significant activities. The idea is to integrate all environmental responsibilities into decision making and overall operations in order to increase effectiveness and efficiency. Basic components of any EMS program include:

- Management commitment to environmental protection (including the allocation of resources and time and the assignment of responsibility)
- A policy statement (including a commitment to compliance, pollution prevention, and continued improvement)
- An analysis of environmental impacts and legal requirements
- A statement of goals/objectives/targets and initiatives
- A control and improvement plan
- A management review system

Benefits of implementing an EMS include:

Reduced cost – improved operating efficiency through focus on important issues.

Competitive advantage – with the expanding “green” market, consumers and manufacturers are giving preference to products being produced by environmentally responsible suppliers.

Improved image – local communities, environmental regulators, and environmental groups see EMS development as an indication of a willingness to be a responsible citizen and go beyond compliance.

Enhanced regulatory compliance – adoption of procedures and work instructions and additional training will add consistency and stability to environmental programs and will lead to improved control over any potential impacts.

Improved environmental performance – many goals are likely to be for the reduction of energy and waste and pollution prevention. Achieving these goals will ultimately lead to improved performance and a cleaner environment.

American Mitsuba Corporation is currently certified to the international environmental system,
ISO 14001:2015



CUSTOMS-TRADE PARTNERSHIP AGAINST TERRORISM

Customs-Trade Partnership Against Terrorism (C-TPAT) is an initiative of the United States Customs Service in response to the 9/11 terrorist attacks. It aims to upgrade the security of commercial shipments imported into the United States against terrorist infiltration. It is a unique partnership between U.S. importers, carriers, and brokers, as well as others to improve security along the entire supply chain while expediting the flow of legitimate commerce into the United States. It is a joint effort between U.S. Customs and the trade community to reduce the threat of terrorism by means of protecting the integrity of cargo imported into, further processed or warehoused in, and/or exported from the United States. This requires the securitization of the entire supply chain beginning with offshore production of materials, goods, and component goods, and continuing on to the warehousing and transport of such goods and materials until their entry into the United States and distribution into U.S. commerce or abroad. Shipments of importers participating in C-TPAT will receive expedited entry into the United States and fewer examinations. Alternatively, where an importer cannot demonstrate the security of its supply chain, delays and increased inspections of incoming cargos will result at U.S. borders.

There are seven areas for which U.S. Customs provides security recommendations:

Procedural Security – Procedures for the movement of goods to protect against shipments being tampered with, or un-manifested, being introduced into the supply chain.

Physical Security – Construction and material make up of buildings, entrance security, lighting, etc. for purposes of preventing unlawful entry onto premises.

Access Controls – Procedures to prevent unauthorized access to facilities and conveyances.

Personnel Security – Employment screening and background checks; disciplinary measures for personnel that breach security.

Education and Training Awareness – An incentive program to train employees regarding security awareness, the maintenance of cargo integrity and reporting.

Manifest Procedures – To ensure that manifests are in order and submitted to customs in a timely manner.

Conveyance Security – Conveyance integrity to protect against unauthorized personnel, un-manifested materials, or tampering.

American Mitsuba Corporation supports and participates in the Customs – Trade Partnership Agreement Against Terrorism, commonly referred to as “C-TPAT.”